

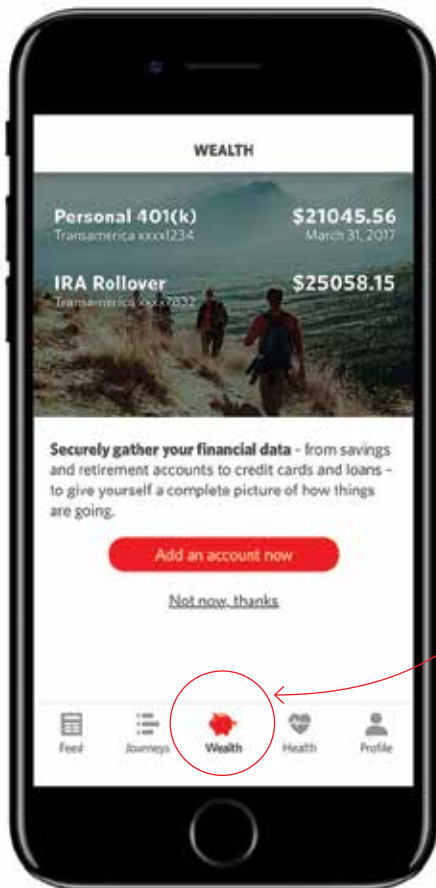
# GET TO KNOW THE TRANSAMERICA APP

DO MORE FOR YOUR RETIREMENT ANYTIME, ANYWHERE

Anyone can use the free Transamerica app.

## I HAVE A TRANSAMERICA RETIREMENT ACCOUNT

Log in with your username and password to interact with your account anytime, anywhere.



Click on  
the **Wealth**  
tab to:



**Wealth**

## I DON'T HAVE AN ACCOUNT YET

No problem. The Transamerica app is ready to guide you toward a wealthier, healthier future. Create an account with the enrollment instructions below.

## ENROLL IN YOUR PLAN

If you haven't enrolled in your employer-sponsored retirement plan yet, create an account in the Transamerica app. Tap the **Wealth** tab at the bottom and tap **Add an Account**. Answer the questions to be guided through the enrollment process.

## MANAGE YOUR RETIREMENT ACCOUNT

You can update your retirement plan contributions anytime with the Transamerica app. Simply log in, tap the **Wealth** tab at the bottom, and select your retirement account. From the account screen, tap **Edit Contributions** and follow the instructions to update your contributions.

## VIEW AND EDIT YOUR INVESTMENT STRATEGY

After you've logged in, tap the **Wealth** tab on the bottom to see *Your Retirement Outlook*®. You can view and edit your current investment strategy here.

By the way, you won't be able to change your specific investment allocations with the app. To change those, please log in at [transamerica.com/portal/home](https://transamerica.com/portal/home).

Example only; does not reflect the experience of any particular user.

# WHEN IT COMES TO YOUR PERSONAL DATA, SHARING IS NOT CARING



## YOU HAVE CONTROL OVER YOUR INFORMATION

The financial and health information you provide is used strictly to customize your Wealth + Health<sup>SM</sup> journeys in the Transamerica app. It will not be shared with anyone. Not your employer, not your bank, not your friends. No one. We respect your privacy.

And since your information is only saved on your device, if you remove the app, you will have to restart your Wealth + Health journeys. (Sorry, but we really think privacy is important.)

## YOUR ACCOUNT SECURITY IS OUR TOP PRIORITY

You might notice we'll ask quite a few questions when you set up your account. We use multi-factor authentication and a third-party identity quiz to help keep unauthorized people out of your account. But we don't stop there. Security is our top priority on websites, in mobile apps, in behind-the-scenes systems, and in business processes. Day in and day out, we're working to strengthen the security around our customers' accounts.

In fact, we feel so strongly about the security of your retirement account that we pledge to cover any losses<sup>1</sup> in any covered account.<sup>2</sup>

## MORE THINGS YOU MAY NEED TO KNOW



### YOU CAN'T REQUEST A LOAN OR CHECK A LOAN STATUS FROM THE APP — YET.

You'll have to contact your plan administrator for loans or withdrawals from your account — but we're building this functionality. Until then, to check on the status of a loan, please call **800-755-5801**.

### YOU CHOOSE WHEN YOU USE THE TRANSAMERICA APP

We're not going to send you push notifications during dinner, when you're in the middle of a movie, or during your evening walk. We just hope you remember to check back frequently, so the app can help guide you on the path toward your goals. We'd like to add push notifications in the future, so you'll be able to adjust those settings when they're available.



### THE MY TRSRETIRE APP IS RETIRING

We are working to transition My TRSRetire app users to the new Transamerica app. If you're using it, we'll keep you posted. We'll eventually ask you to download the Transamerica app instead, so if you want to get a head start, you can find it in the **App Store** or on **Google Play**.

### Still need help?

Call  
**800-755-5801**

Visit  
[transamerica.com/app](https://transamerica.com/app)

<sup>1</sup> Transamerica will replace funds in a covered account when there is a loss due to unauthorized account activity that occurs through no fault of the account owner, per the Transamerica security policy.

<sup>2</sup> A covered account is a retirement account that Transamerica maintains in its recordkeeping system.

**Important: The projections or other information generated by the engine (which produces Your Retirement Outlook<sup>®</sup>) regarding the likelihood of various investment outcomes are hypothetical, do not reflect actual investment results, and do not guarantee future results. Results derived from the tool may vary with each use and over time.** Please visit your plan website for more information regarding the criteria and methodology used, the engine's limitations and key assumptions, and other important information.

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